



NVR working with Dept. of Health and Human Services to streamline landlord/tenant interactions

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Nevada REALTORS® has been working with the Nevada Department of Health and Human Services (DHHS) for information and resources for our members. Specifically, NVR is looking for guidance on safe procedures for a landlord who needs emergency access to a unit when the tenant has Coronavirus. It is in the interest of the tenant to allow the landlord access to the unit so that the tenant can have essential services restored or maintained, like electricity, gas, hot water, heat and running water. So how do the landlord and tenant safely accomplish this?

While the DHHS does not have any specific resources or information for maintenance workers, the six-foot distance rule applies to everyone, along with hand sanitizing and using a mask if necessary.

Further, DHHS encourages members to contact the Nevada Coronavirus Direct Line, for more information and guidance at: (800) 860-0620. Its hours of operation are Monday through Friday 7 a.m. to 7 p.m.

The Nevada Health Response page is another resource and it can be accessed here:

<https://nvhealthresponse.nv.gov/>

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